

State of HAWAIIDISCRIMINATION

Described below are methods used by the State agency to assure that each program or activity for which it receives Federal financial assistance will be operated in accordance with the provisions of Title VI of the Civil Rights Act of 1964.

- (1) Agencies, organizations and contractors who provide care and services to recipients will sign written agreements that they will comply with the non-discrimination provisions of Title VI. ✓
- (2) Written information regarding the non-discrimination provisions is disseminated to applicants, recipients and providers of medical services. ✓
- (3) Applicants and recipients and interested organizations are provided the opportunity to present complaints, either orally or in writing, concerning discrimination encountered because of race, color or national origin. ✓
- (4) A prompt investigation will be conducted by a staff officer of the State Office. A report of his findings will be submitted to the Director who shall determine whether or not there was any failure on the part of agency staff or the provider of service to comply with the Civil Rights requirements. ✓
- (5) The Director will require corrective action if he, based on the report, finds that there was discrimination.
- (6) Annual onsite Civil Rights compliance reviews are conducted at participating SNF's and ICF's.
- (7) Employees of the Department are required to participate actively in carrying out the content of the Civil Rights Act by not engaging in any acts of discrimination and reporting any instances of alleged discrimination to the Director.
- (8) Title XIX agreements with Title V and Vocational Rehabilitation agencies contain a provision for inter-agency reporting of alleged discrimination by providers of medical services.

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